

## Welcome to Alltrust!

Dear valued member,

We are delighted to welcome you to Alltrust and to introduce you to the features, tools, and updates that will enhance your pension journey.

### Your Welcome Pack is Ready

To get started, we have prepared a comprehensive Welcome Pack to provide you with all the essential information regarding your pension scheme. You can easily access this pack by visiting our website [here](#). Once on the homepage, head to the "PSG Information" section where you will find a link to membership information and scheme terms and conditions.

### Investment Monitoring in 2025

To help ensure you have ongoing insights into your investment performance, we are thrilled to announce that early in 2025, Alltrust will be partnering with Enhance for investment monitoring. This collaboration will bring advanced monitoring tools, giving you a clearer view of your pension's performance and supporting your long-term planning.

### Secure Banking with Allica

Our commitment to the security of your financial assets remains a top priority. As part of ongoing enhancements, we are introducing Allica as our preferred banking partner, ensuring that all transactions are handled with the latest in banking security measures. There is a further communication and introduction to Allica in the online Welcome Pack detailed above.

### Access to Regulated Advice

At Alltrust, we understand the importance of receiving quality, regulated financial advice tailored to your specific circumstances. Alltrust require that advisers are fully regulated to offer pension and investment advice, for them to have obtained the necessary permissions and adhere to the regulatory standards of your country of residence. This means you can trust in the expertise guiding your investment decisions. Alltrust complete an application process with all advisory firms and independent advisers appointed to our scheme members.



## The Alltrust Platform: Secure and Cost-Effective

To safeguard your investment options in accordance with regulatory expectations, we offer the Alltrust Platform. This secure and reliable platform provides a safe environment for your pension funds, backed by one of the lowest cost structures in the market at just 0.15%. With Alltrust, you can rest assured that your funds are in a secure and cost-effective investment environment with access to 1000's of appropriately categorised investment options.

## Introducing the Alltrust Portal

We are also pleased to announce the upcoming Alltrust Portal, which will be available following the centralisation of our scheme administration. This portal will provide you with seamless access to your pension information in one place, making it easier to manage and track your pension assets. Again, additional information is available in the welcome pack online.

We have placed our welcome pack online keeping in mind the environmental impact of creating a printed paper based pack, if you would like to receive a hard copy of the welcome pack please contact [customersupport@alltrust.co.uk](mailto:customersupport@alltrust.co.uk).

Thank you for choosing Alltrust. We are committed to supporting you on your financial journey, ensuring a secure and transparent experience as we work together towards your retirement goals. Should you have any questions, please feel free to contact us.

Warm regards,



**James Floyd**  
**Managing Director**  
**Alltrust Services Limited**

